

WEB ENABLED SYSTEM AND METHOD FOR COMPONENT HARDWARE
REPAIR COLLABORATION AND MATERIAL REPLACEMENT

ABSTRACT OF THE DISCLOSURE

5 An internet-based system and method are
provided for allowing component hardware repair and
disposition collaboration by internal users and external
users. A server is configured with a database of
component service needs and component service solutions.
The server is configured with a user interface allowing a
user to input information into the database. This
10 information, including component service capabilities and
component service needs, is uploaded to the server. A
user can then download information from the database
including service capabilities of other users. A
computer, having a connection to the server, allows the
15 user to upload and download information.